**Complaint protocol**

|  |  |
| --- | --- |
| **Buyer:**  Name / Business name:  Address:  ID number:  telephone:  e-mail: | **Seller:**  Business name: Valsesia, s.r.o  Address: Stromová 463/10  ID: 36 626 031  phone: +421 903 513 007  e-mail: reklamacie@vino-obchod.sk |

I hereby advertise the goods listed below with a description of the defect

**Product name and code:**

**Purchased on:**

**Document number:**

**Error description:**

|  |  |
| --- | --- |
| **Date:** | **Buyer's signature:** |

**Seller's statement**

We accepted the above goods for complaint. Based on the condition check and in our opinion, the complaint WAS \* NOT \* justified.

**Solution proposal:**

**Responsible person:**

|  |  |
| --- | --- |
| **Date:** | **Seller's signature:** |

\* cross out inappropriate