**Complaint protocol**

|  |  |
| --- | --- |
| **Buyer:** Name / Business name:Address:ID number:telephone:e-mail: | **Seller:**Business name: Valsesia, s.r.oAddress: Stromová 463/10ID: 36 626 031phone: +421 903 513 007e-mail: reklamacie@vino-obchod.sk |

I hereby advertise the goods listed below with a description of the defect

**Product name and code:**

**Purchased on:**

**Document number:**

**Error description:**

|  |  |
| --- | --- |
| **Date:** | **Buyer's signature:** |

**Seller's statement**

We accepted the above goods for complaint. Based on the condition check and in our opinion, the complaint WAS \* NOT \* justified.

**Solution proposal:**

**Responsible person:**

|  |  |
| --- | --- |
| **Date:** | **Seller's signature:** |

\* cross out inappropriate